

# FEDLINK MARKETPLACE

FEDLINK Virtual Vendor Demonstrations:

## Counting Opinions (CJ)

### Date and Time

Thursday

February 20, 2020

1:00 pm-2:00 pm (ET)

### Webcast Platform

#### Adobe Connect

(Counting Opinions is hosting and recording this online vendor demo.)

### Sponsor

FEDLINK

### Event contact

[fliccfpe@loc.gov](mailto:fliccfpe@loc.gov)

Register online [here!](#)

**Free**, but advanced registration is required. Limited to 100 attendees. Login information will be sent to registrants 48 hours in advance.

Please notify FEDLINK at [fliccfpe@loc.gov](mailto:fliccfpe@loc.gov) if you cannot attend to allow those on the waiting list an opportunity to register.

**FEDLINK**  
LIBRARY  
OF CONGRESS

## Counting Opinions/Data Management Solutions

Counting Opinions provides “Best-in-Class” “Software-as-a-Service” solutions that focus on feedback and performance data management.

Solutions include

- LibPAS (performance data)
- LibSat (customer satisfaction)
- Informs 2.0 [NEW] (process improvement)
- Location Directory 2.0 [NEW] (public facing member/location management).

This webinar will focus on LibPAS, with a brief overview of the other solutions. (Future webinars will feature the other solutions.)

LibPAS simplifies and streamlines an organization's performance data management requirements with a flexible, web-based metrics gathering, reporting, and management solution. LibPAS delivers improved data quality and report outputs, productivity and advocacy capabilities, including strat plan, budget prep, etc. Libraries can integrate directly captured data from source as well as summary data from multiple disparate systems (ILS, gate counters, etc.) - *all on one platform*. Functionality includes built-in knowledge management (dramatically reduces training costs because of turnover), email communication functionality (simplifies user communications), and multi-level data access controls management (need-to-know/security).

LibPAS use cases range from a single library with multiple departments, to library systems with global regions, locations, and departments including automated currency conversion for report outputs, to groups of various sizes who want to capture comparable data and benchmark within the group.

COUNTING



OPINIONS